

On Mac Desktop:

Safari 8.0 - 10.0 (Mac) - Clearing Cache and Cookies

1. Click Safari in **the** upper left hand side of **your** screen. In **the** menu that appears, click Preferences.
2. In **the** window that appears, click **the** Privacy tab. Click **the** button Remove All Website Data....
3. Click Remove Now in **the** pop up window that appears.

Chrome

1. On the browser toolbar, click the Chrome menu icon.
2. Select the More Tools link.
3. Select the Clear browsing data link.
4. In the data drop-down menu, select the time range where you want to clear browsing data.
5. Select the Cookies and other site and plug-in data and Cached images and files checkboxes.

Firefox 21+ (Mac) - Clearing Cache and Cookies

1. In **the** menu bar, click on History > **Clear** Recent History..
2. In **the** window that appears, click on **the** dropdown menu to **the** right of Time range to **clear** and select Everything. If necessary, expand **the** Details section and check both Cookies and **Cache**.
3. Click **Clear** Now.

On Windows Desktop (Internet Explorer, Firefox, Chrome):

Clear the Cache on a PC

1. On **the** Internet Explorer Tools menu, click Internet Options.
The Internet Options box should open to **the** General tab.
2. On **the** General tab, in **the** Temporary Internet Files section, click **the** **Delete** Files button.
3. When **the** dialog box opens click OK to **clear the cache**. ...
4. Click OK again to close **the** Internet Options box.

On iPhone (Safari):

Follow these steps to clear out the Safari cache on your iPhone:

1. Open **the** Settings app, and scroll down to **the** fifth group of options (with Accounts & Passwords at **the** top). Tap Safari at **the** bottom of this group.
2. Scroll down again and tap '**Clear** History and Website Data'.
3. Tap '**Clear** History and Data'.

On iPad (Safari):

Follow these steps to clear out the Safari cache on your iPhone:

1. Open **the** Settings app, and scroll down to **the** fifth group of options (with Mail at **the** top). Tap Safari.
2. Scroll down again and tap '**Clear** History and Website Data'.
3. Tap '**Clear** History and Data'.

On iPhone and iPad (Chrome)

In the Chrome app

1. On your iPhone or iPad, open the Chrome app .
2. At the top right, tap More .
3. Tap History > Clear browsing data.
4. Make sure there's a check mark next to "Cookies, site data" and "Cached images and files."
5. Tap Clear browsing data.

On Android

In the Chrome app

1. On your iPhone or iPad, open the Chrome app .
2. At the top right, tap More .
3. Tap History > Clear browsing data.
4. Make sure there's a check mark next to "Cookies, site data" and "Cached images and files."
5. Tap Clear browsing data.